

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	0	0	0	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	0	0	0	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	0	0	0	0	0	0	0	0	0	0	0
Gunfire Incident Details												
Single GS	0	0	0	0	0	0	0	0	0	0	0	0
Multiple GS	0	0	0	0	0	0	0	0	0	0	0	0
Probable GS	0	0	0	0	0	0	0	0	0	0	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	0	0	0	0	0	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	0	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: **#DIV/0!**

Total SLA Performance though: **January**

Publication Time SLA Performance: **#DIV/0!**

*January 1st & July 4th data is included

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	0	0	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	0	0	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	0	0	0	0	0	0	0	0	0	0
Gunfire Incident Details												
Single GS	0	6	0	0	0	0	0	0	0	0	0	0
Multiple GS	0	7	0	0	0	0	0	0	0	0	0	0
Probable GS	0	1	0	0	0	0	0	0	0	0	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100%	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	0	0	0	0	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	0	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: **100%**

Total SLA Performance though: **February**

Publication Time SLA Performance: **100%**

*January 1st & July 4th data is included

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1556	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	0	0	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1550	0	0	0	0	0	0	0	0
Gunfire Incident Details												
Single GS	0	6	5	4	0	0	0	0	0	0	0	0
Multiple GS	0	7	1	0	0	0	0	0	0	0	0	0
Probable GS	0	1	2	2	0	0	0	0	0	0	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	0	0	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: **96.6%**

Total SLA Performance though: **April**

Publication Time SLA Performance: **96.4%**

*January 1st & July 4th data is included

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1556	1271	0	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	11	0	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1550	1260	0	0	0	0	0	0	0
Gunfire Incident Details												
Single GS	0	6	5	4	9	0	0	0	0	0	0	0
Multiple GS	0	7	1	0	2	0	0	0	0	0	0	0
Probable GS	0	1	2	2	1	0	0	0	0	0	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	83.3%	100.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	11	0	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A


Detection, Classification, Location SLA Performance: **97.5%**

Total SLA Performance though: **May**

Publication Time SLA Performance: **97.4%**

*January 1st & July 4th data is included

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	0	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	0	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	0	0	0	0	0	0
Gunfire Incident Details												
Single GS	0	6	5	4	9	5	0	0	0	0	0	0
Multiple GS	0	7	1	0	2	4	0	0	0	0	0	0
Probable GS	0	1	2	2	1	0	0	0	0	0	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	83.3%	100.0%	100.0%	N/A	N/A	N/A	N/A	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the Incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	0	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	0	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	N/A	N/A	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: **98.0%**

Total SLA Performance though: **June**

Publication Time SLA Performance: **98.0%**

*January 1st & July 4th data is included

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	0	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	0	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	0	0	0	0	0
Gunfire Incident Details												
Single GS	0	6	5	4	9	5	5	0	0	0	0	0
Multiple GS	0	7	1	0	2	4	5	0	0	0	0	0
Probable GS	0	1	2	2	1	0	0	0	0	0	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	N/A	N/A	N/A	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	0	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	N/A	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: **90.8%**

Total SLA Performance though: **July**

Publication Time SLA Performance: **96.6%**

*January 1st & July 4th data is included
SLA calculations on this form would be
amended for actual SLA values

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	0	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	0	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	0	0	0	0
Gunfire Incident Details												
Single GS	0	6	5	4	9	5	5	1	0	0	0	0
Multiple GS	0	7	1	0	2	4	5	0	0	0	0	0
Probable GS	0	1	2	2	1	0	0	3	0	0	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	0	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	N/A	N/A	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	0	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	N/A	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: **91.3%**

Total SLA Performance though: **August**

Publication Time SLA Performance: **96.8%**

*January 1st & July 4th data is included
SLA calculations on this form would be
amended for actual SLA values

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	1089	0	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	8	0	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	1081	0	0	0
Gunfire Incident Details												
Single GS	0	6	5	4	9	5	5	1	3	0	0	0
Multiple GS	0	7	1	0	2	4	5	0	5	0	0	0
Probable GS	0	1	2	2	1	0	0	3	0	0	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	1	0	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	0	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	88.9%	N/A	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	8	0	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	0	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	N/A	N/A	N/A

Detection, Classification, Location SLA Performance: **91.0%**

Total SLA Performance though: **September**

Publication Time SLA Performance: **97.2%**

*January 1st & July 4th data is included
SLA calculations on this form would be
amended for actual SLA values

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	1089	1363	0	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	8	21	0	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	1081	1342	0	0
Gunfire Incident Details												
Single GS	0	6	5	4	9	5	5	1	3	14	0	0
Multiple GS	0	7	1	0	2	4	5	0	5	6	0	0
Probable GS	0	1	2	2	1	0	0	3	0	1	0	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	1	1	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	1	0	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	88.9%	91.3%	N/A	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	8	20	0	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	1	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	95.2%	N/A	N/A

Detection, Classification, Location SLA Performance: **91.1%**

Total SLA Performance though: **October**

Publication Time SLA Performance: **96.7%**

*January 1st & July 4th data is included
SLA calculations on this form would be
amended for actual SLA values

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	1089	1363	1788	0
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	8	21	4	0
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	1081	1342	1784	0
Gunfire Incident Details												
Single GS	0	6	5	4	9	5	5	1	3	14	2	0
Multiple GS	0	7	1	0	2	4	5	0	5	6	1	0
Probable GS	0	1	2	2	1	0	0	3	0	1	1	0
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	1	1	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	1	1	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	88.9%	91.3%	80.0%	N/A
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	8	20	4	0
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	1	0	0
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	95.2%	100.0%	N/A

Detection, Classification, Location SLA Performance: **90.6%**

Total SLA Performance though: **November**

Publication Time SLA Performance: **96.9%**

*January 1st & July 4th data is included
SLA calculations on this form would be
amended for actual SLA values

Incident Scorecard - Pasadena PD - 2022



2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Detection Summary												
Total ShotSpotter Detections Reviewed	497	1499	1802	1682	1518	1716	1884	1177	1089	1363	1788	1844
Total ShotSpotter Detections Published	0	14	8	6	12	9	10	4	8	21	4	13
Total ShotSpotter Detections Dismissed	497	1485	1794	1676	1506	1707	1874	1173	1081	1342	1784	1831
Gunfire Incident Details												
Single GS	0	6	5	4	9	5	5	1	3	14	2	9
Multiple GS	0	7	1	0	2	4	5	0	5	6	1	3
Probable GS	0	1	2	2	1	0	0	3	0	1	1	1
Agency/Customer Reported Issues												
Reported False Positive Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported False Negative Incidents	0	0	0	0	0	0	5	0	1	1	0	0
Reported Missed Incidents	0	0	0	1	0	0	0	0	0	1	1	0
Reported Duplicate Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Reported Mislocated Incidents	0	0	0	0	0	0	0	0	0	0	0	0
Detection, Classification, Location SLA Performance	100.0%	100.0%	100.0%	85.7%	100.0%	100.0%	66.7%	100.0%	88.9%	91.3%	80.0%	100.0%
Publication Time Metric (First Audio to Publish) <small>The timeframe from when the first audio is ready for review to the time the incident gets published.</small>												
# of Published Incidents Under 60 Seconds	0	14	7	6	12	9	9	4	8	20	4	11
# of Published Incidents Over 60 Seconds	0	0	1	0	0	0	1	0	0	1	0	2
Publication Time SLA Performance	N/A	100.0%	87.5%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	95.2%	100.0%	84.6%

Detection, Classification, Location SLA Performance: **91.6%**

Total SLA Performance though: **December**

Publication Time SLA Performance: **95.4%**

1/6/2023

*January 1st & July 4th data is included
SLA calculations on this form would be
amended for actual SLA values